# ScoreData

## TECHNICAL LEAD ENGINEER (CUSTOMER SUCCESS)

### Description

You will be responsible for delivering customer projects covering You will be responsible for the entire lifecycle of the project from conception to design, implementation to maintenance and support. You will create project milestone, follow the engineering processes and communication to customers. You should be energetic, details oriented and focused on customer success. This is a hands-on role and you are expected to contribute significantly in individual capacity also.. May be required to travel to customer sites based on need basis.

### Responsibilities

- Responsible for delivering the customer data analytics project from start to finish as a primary interface to customer.
- As a Technical lead, architect the solution, manage the team and drive the project to completion.
- Able to understand the customer requirements, document them and update the customer on a frequent regular basis.
- Focus on customer satisfaction and success
- Explore new uses cases / ideas to solve customer challenge.

### Qualifications

- Requires a Master's degree or higher in the area of data science, computer science, statistics, mathematics, physics, engineering, operations research or other quantitative analytical field
- 3+ years' experience with performing customer analytics projects
- 1+ years' experience with Machine Learning and Data Mining
- 1+ year working with data in Hadoop and /or Spark ecosystem
- Comfortable articulating technical problems at a business value level
- Knowledge and experience of Github, JIRA, Confluence, Jenkins
- Knowledge of Contact Center is a plus
- **Languages**: Python, Java/Scala,
- **DataBase**: MySQL, HBase

### Apply

To apply please send your resume and a covering letter to: careers@scoredata.com

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**Employment Type**
Full-time

**Job Location**
Palo Alto, USA

**Date posted**
January 17, 2018